

SPRIGGY SCHOOLS – HOW TO ORDER

Our Android app is available [here!](#)

Our iOS app is available [here!](#) You will need an Australian iTunes account to download the app. If you are using an international account the link will not work and you will need to follow [this](#) guide instead. Our app is very simple and easy to use, so getting started and ordering your child their lunch for the first time should be plain sailing.

Before you start creating your first order, you will need to do a couple of things:

- Register with Spriggy Schools to create your account ([link to help article](#))
- Verify your email address
- Top up your Spriggy Schools Wallet ([link to help article](#))

Once you have done these things, you're all set and can begin creating your first order.

You can follow the step by step instructions below for an example of a typical order:

1. Starting from the order screen, select which child you would like to order for (if you have more than one 😊) by clicking the drop-down menu highlighted below:
2. Tap the highlighted dropdown menu below in order to select which week you would like to order for:
3. Select what type of order you would like to make (Canteen, Events or Uniform) and then choose which day of the week you would like to order for. The app will not allow you to order for past days, so if it does, it may indicate that you have selected the wrong week:
4. Select what you would like to order your child for lunch by selecting the item and then tapping 'Add to Cart':
5. If you are happy with your order and are ready to proceed to checkout. Tap 'Go to Cart':
6. If you're sure you are happy with your order, tap 'Place Order'. No problem at all if you make a mistake or change your mind about your order - you can easily edit or cancel your order up until the canteen's cut-off time on the date of the order.
7. You will then be asked to confirm your order
8. Finally, after you have confirmed your order, your order should now be processed and your screen should look as it does below. You should also receive an order confirmation email.

Congratulations! ☐ You have now completed your first order.